

# FLOOD WARNINGS: WHAT STEPS TO TAKE

The Environment Agency offers a free service to keep you informed about potential flood risks. By signing up, you can receive timely flood alerts and warnings via text, phone or email. To ensure you don't miss updates, consider registering more than one contact number, such as a mobile and landline, and even a local friend, relative, or colleague. This way, someone can still be notified if you are away.

To check if you're eligible, visit [www.gov.uk/sign-up-for-flood-warnings](https://www.gov.uk/sign-up-for-flood-warnings) or call **0345 988 1188**.

Please note that this service covers flood risks from major rivers and the sea, not from surface water.



## Flood Alert

This means **flooding is possible** and you need to stay vigilant, making early preparations for a potential flood.

- Monitor the situation through forecasts, the Environment Agency's 'Check for Flooding' service, local radio stations and monitoring stations.
- Check your flood plan is filled and your flood kit is complete and ready if needed.



## Flood Warning

This means **flooding is expected** and immediate action is required to protect yourself and your property.

- Continue to monitor the situation.
- Carry out actions detailed in your flood plan.
- Put any property flood resilience equipment into place.



## Severe Flood Warning

This means **severe flooding is expected** and is likely to cause significant risk to life and destruction of property.

- Prepare to evacuate and cooperate with the emergency services.
- Get your flood kit before evacuating.
- Turn off utility supplies.

**If you are not eligible for EA flood warnings, there are other options for you to use as a warning trigger:**

### GAUGEMAP

[www.gaugemap.co.uk](https://www.gaugemap.co.uk)

This shows data from local Environment Agency monitoring stations, updated every 15 minutes. Each station has a X (previously Twitter) account so you can stay regularly informed wherever you are. You can also monitor river and sea levels at: [www.flood-warning-information.service.gov.uk/river-and-sea-levels](https://www.flood-warning-information.service.gov.uk/river-and-sea-levels)

### MET OFFICE WEATHER WARNINGS

[www.metoffice.gov.uk/public/weather/warnings](https://www.metoffice.gov.uk/public/weather/warnings)

**Yellow** - Be Aware - Indicates that severe weather and disruption is possible in the next few days.

**Amber** - Be Prepared - Highlights increased risk to life and property and indicates that you should be prepared to take action.

**Red** - Take Action - Indicates that extreme weather is expected and that damage is likely so you should follow safety advice.