



# FLOOD WARNINGS: WHAT STEPS TO TAKE

A free service from the Environment Agency (EA) enables you to receive flood alerts and warnings by text, call and/or email. It is important that your information is kept up to date and you should consider registering two or more contact numbers, not just a landline. You can also register a local friend, relative or staff member in case you are away from the property at the time a warning is received.

To see if you are eligible to sign up, visit [www.gov.uk/sign-up-for-flood-warnings](http://www.gov.uk/sign-up-for-flood-warnings) or call 0345 988 1188. The service provides warnings for the risk of flooding from main rivers and the sea, and not from surface water.



FLOOD ALERT

This means that **flooding is possible** and you need to stay alert and vigilant, making early preparations for a potential flood.

- Monitor the situation through forecasts, the Environment Agency's 'Check for Flooding' service, local radio stations and monitoring stations.
- Check your flood plan is filled in and your flood kit is complete and ready if needed.



FLOOD WARNING

This means that **flooding is expected** and immediate action is required to protect yourself and your property.

- Continue to monitor the situation.
- Carry out actions detailed in your flood plan.
- Put any property flood resilience equipment into place.



SEVERE FLOOD WARNING

**Severe flooding is expected**, and is likely to cause significant risk to life and destruction of property.

- Prepare to evacuate and cooperate with the emergency services.
- Get your flood kit before evacuating.
- Turn off utility supplies.

If you are not eligible for EA flood warnings, there are other options for you to use as a warning trigger:

## GAUGEMAP

[www.gaugemap.co.uk](http://www.gaugemap.co.uk)

This shows data from local Environment Agency monitoring stations which are updated every 15 minutes. Each station also has a Twitter account, helping to keep you regularly informed wherever you are. River and sea levels can also be monitored here:

[www.flood-warning-information.service.gov.uk/river-and-sea-levels](http://www.flood-warning-information.service.gov.uk/river-and-sea-levels)

## MET OFFICE WEATHER WARNINGS

[www.metoffice.gov.uk/public/weather/warnings](http://www.metoffice.gov.uk/public/weather/warnings)

**Yellow - Be Aware** - Indicates that severe weather and disruption is possible in the next few days.

**Amber - Be Prepared** - Highlights increased risk to life and property and indicates that you should be prepared to take action.

**Red - Take Action** - Indicates that extreme weather is expected and that damage is likely so you should follow safety advice.