



FLOOD WARNINGS: WHAT STEPS TO TAKE

A free service from the Environment Agency (EA) enables you to receive flood alerts and warnings by text, call and/or email. It is important that your information is kept up to date and you should consider registering two or more contact numbers, not just a landline. You can also register a local friend, relative or staff member in case you are away from the property at the time a warning is received.

To see if you are eligible to sign up, visit www.gov.uk/sign-up-for-flood-warnings or call 0345 988 1188. The service provides warnings for the risk of flooding from main rivers and the sea, and not from surface water.



FLOOD ALERT

This means that **flooding is possible** and you need to stay alert and vigilant, making early preparations for a potential flood.

- Monitor the situation through forecasts, local radio stations and monitoring stations.
- Check your flood plan is filled in and your flood kit is complete and ready if needed.



FLOOD WARNING

This means that **flooding is expected** and immediate action is required to protect yourself and your property.

- Continue to monitor the situation.
- Carry out actions detailed in your flood plan.
- Put any property flood resilience equipment into place.



SEVERE FLOOD WARNING

Severe flooding is expected, and is likely to cause significant risk to life and destruction of property.

- Prepare to evacuate and cooperate with the emergency services.
- Get your flood kit before evacuating.
- Turn off utility supplies.

If you are not eligible for EA flood warnings, there are other options for you to use as a warning trigger:

GAUGEMAP

www.gaugemap.co.uk

This shows data from local Environment Agency monitoring stations which are updated every 15 minutes. Each station also has a Twitter account, helping to keep you regularly informed wherever you are. River levels can also be monitored here:

www.flood-warning-information.service.gov.uk/river-and-sea-levels

MET OFFICE WEATHER WARNINGS

www.metoffice.gov.uk/public/weather/warnings

Yellow - Be Aware - Indicates that severe weather and disruption is possible in the next few days.

Amber - Be Prepared - Highlights increased risk to life and property and indicates that you should be prepared to take action.

Red - Take Action - Indicates that extreme weather is expected and that damage is likely so you should follow safety advice.