



# THE IMPORTANCE OF REPORTING FLOODING

## Why should you report a flood?



**RESPONSE**

If agencies are aware of the problem, they can respond to unblock gullies, close roads, and co-ordinate and prioritise recovery efforts.



**SUPPORT**

At times of a flood, local authorities can provide skips, council tax relief and business rates rebates, as well as record eligibility for any recovery or resilience grants which may be available.



**INVESTIGATION**

Early reporting helps agencies to deploy staff as soon as possible to document and record events, which can be greatly beneficial to any subsequent investigation.



**MAINTENANCE**

Proactive reporting of floods and flood risk issues by communities can help identify recurring issues and influence maintenance schedules.



**DEFENCE WORKS**

The greater the impact of a flood event, the easier it is for agencies to make a business case for alleviation works and flood defence schemes. Reporting incidents helps to capture the true economic cost of a flood and help attract funding.

## Who should you report flooding to?

**Main River & Coastal Flooding**



**The Environment Agency**

Incident Hotline Line (24hr) **0800 80 70 60**

**Surface on roads Water Flooding**



**Your local Highways Department**

Unitary Authority or County Council

**Flooding other**



**Your Lead Local Flood Authority (LLFA)**

Unitary Authority or County Council

**Ordinary Watercourses**



**Your Lead Local Flood Authority (LLFA)**

Unitary Authority or County Council

**Sewer Flooding**



**Your Water Company**

United Utilities (North West) - **0345 672 3723**

**Report flooding to the correct agency as soon as possible and via the correct channel.**

**Encourage others who are affected to do the same.**