



THE IMPORTANCE OF REPORTING FLOODING

Why should you report a flood?

RESPONSE



If agencies are aware of the problem, they can respond to unblock gullies, close roads, and co-ordinate and prioritise recovery efforts.

SUPPORT



At times of a flood, local authorities can provide skips, council tax relief and business rates rebates as well as record eligibility for any recovery or resilience grants which may be available.

INVESTIGATION



Early reporting helps agencies to deploy staff as soon as possible to document and record events, which can be greatly beneficial to any subsequent investigation.

MAINTENANCE



Proactive reporting of floods and flood risk issues by communities can help to identify recurring issues and can influence maintenance schedules.

DEFENCE WORKS



The greater the impact of a flood event, the easier it is for agencies to make a business case for alleviation works and flood defence schemes. Reporting incidents helps to capture the true economic cost of a flood and help attract funding.

Who should you report flooding to?

River & Coastal Flooding



The Environment Agency

Incident Hotline Line (24hr) **0800 80 70 60**

Surface Water flooding



Your local Highways Department

Unitary Authority or County Council

Ordinary Watercourses



Your Lead Local Flood Authority (LLFA)

Unitary Authority or County Council

Sewer flooding



Your Water Company

United Utilities (North West) - **0345 672 3723**

**Report flooding to the correct agency as soon as possible and via the correct channel.
Encourage others who are affected to do the same.**