

# FLOOD RECOVERY CHECKLIST



## Contact your insurance company

- Don't throw anything away without speaking to them
- Ask questions e.g. what costs will they cover, will they provide temporary accommodation
- Keep receipts, keep a record of conversations, ensure contractors are suitably qualified
- If you are uninsured, contact your local authority

## Re-entering your property

- Only enter once safe to do so and when flood water has subsided
- Wear safe, suitable clothing and take necessary equipment
- Take photos of the damage to show your insurance company
- Mark a line on the wall where the flood water level reached
- Inspect electricity, gas and water supplies and contact your supplier if they are not working

## Cleaning up

- Wash and disinfect any hard surfaces, furnishings and belongings
- Throw away any soft furnishings or belongings that cannot be thoroughly cleaned or disinfected
- Ensure your property is fully dried out using central heating and ventilation, or dehumidifiers.

## Future proofing your property

- Consider property flood resilience (PFR) to help your property recover quicker if flooding occurs again
- Ask your insurance company if they will reinstate features with PFR in mind
- Purchase flood insurance
- Create a flood plan and sign up to flood warnings