

Preston and South Ribble Flood Risk Management Scheme Engagement Feedback

March 2020

Throughout October, November and December 2019 the Environment Agency alongside our project partners; Lancashire County Council, Preston City Council, South Ribble Council, United Utilities and Newground, held engagement sessions with local residents and businesses to highlight updates and to report on the progress of the Flood Risk Management Scheme.

Our engagement at a glance



Your views, our responses

Attendees at previous events felt feedback had been taken on board in relation to concerns about the flood defence wall height.

'Really pleased how public feedback has helped to change aspects of the scheme. ...'

The project team take feedback from residents and businesses into consideration when planning work, whilst also ensuring the provision of a level of protection for properties in the area within the limits of the scheme.

'It's good to see that residents views have been taken into account...'

Positive feedback was received in a number of locations on the glass wall panel example and the benefits this would offer in terms of maintaining river views whilst providing a level of flood protection.

'Much improved scheme with glass panels above the wall...'

The team recognize that views of the river afford positive benefits to individual overall health and wellbeing. Whilst considering adequate levels of protection, cost constraints and design boundaries – the team have worked to plan for glass paneling, where possible, in key areas.

You told us that you wanted to see more detailed plan designs of the scheme; when available, and designs of how the scheme may look.

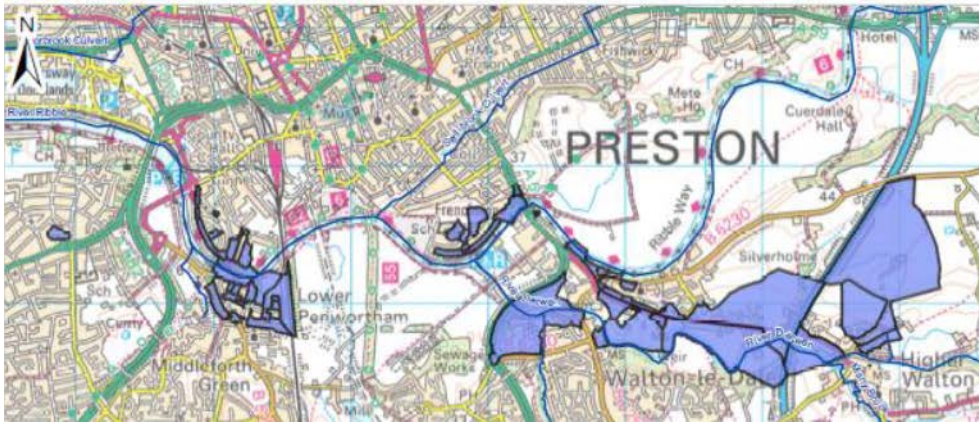
'It is very hard to visualize without pictures or diagrams showing existing wall heights and proposed wall heights'

As part of our continued commitment to engage with local communities, residents and businesses who will be protected by the scheme, we will be holding further public engagement throughout 2020 which will provide more details and scheme visuals. For up to date information please visit <https://thefloodhub.co.uk/psr/>

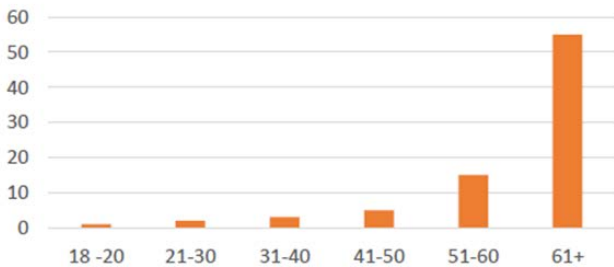
Who we engaged with

At our recent engagement events we asked our attendees to tell us more about them. This information helps us understand who in the community we are currently hearing from, who attends our events, as well as helping us plan future engagement to reach more people in our community who are affected by or have an interest in the scheme.

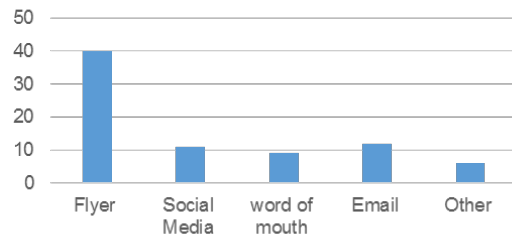
The map below shows us where people who attended our engagement sessions told us they lived.



Drop in attendees by age



How did you hear about the engagement event?



Future engagement

During the COVID-19 outbreak we will be engaging with the public digitally to keep you updated on the progress of the project and to provide opportunities for us to hear your views.

We are still planning face to face engagement in late summer 2020, however this could be subject to change.

You can contact the team on CMBLNC-PSO@environment-agency.gov.uk if you have any specific queries about the project.

You can also check for regular updates on the www.TheFloodHub.co.uk



Environment Agency staff member David, showcasing the glass panel example