

The Environment Agency, Cumbria County Council and United Utilities will work together to identify options to manage flood risk from all sources in this area.



Environment Agency Operational Response

During Storm Christoph the Environment Agency incident team and field team were monitoring the situation on the River Eden and at Etterby Terrace/Eden Place. The forecast for the River Eden at Sheepmount didn't get beyond the trigger level for the deployment of pumps and as such there was no need to start the operational response. No reports of ponding of water on the dry side of the defences were received.

Environment Agency Planned Maintenance

During Storms Ciara and Dennis residents reported seeing water coming through the flood defence wall, underneath the floodgate and out of manhole covers.

- The design of the solution is being considered by the Environment Agency area team and we will share the delivery date with you as soon as possible.

Assessment of future options

The Environment Agency wants to work with the local community, Cumbria County Council and United Utilities to understand if there are any longer term improvements we can make to the defences from the River Eden and the surface water issues. We have set up a project team to look at the options and they will be considering these against costs, technical feasibility, community acceptability and sustainability. We will share these options with the community as soon as we can as your early input is important.

We are aiming to do this assessment of options during Spring 2021.

Drainage Update

A CCTV survey of the drainage network is due to be undertaken by Cumbria County Council. Once this has taken place we will share any pertinent information with you via this monthly newsletter.

Contact Us Customer service 03706 506 506

Floodline 03459 881 188

Incident hotline 0800 80 70 60