

Briefing Note for Customers

We have changed the existing Flood Warning Areas which cover the River Irwell at Radcliffe and Redvales.

Why have the Flood Warning Areas changed?

We have amended the three existing Flood Warning Areas to reflect our latest understanding of flood risk in the area as the flood risk management scheme nears completion. Once the scheme is fully complete the flood warning areas will be updated again to reflect the latest understanding of flood risk in the community. The Flood Warning Areas are being reconfigured and one new Flood Warning Area has been added. We have amended our trigger levels for these Flood Warning Areas so that we issue them when property flooding is expected to occur.

The Flood Warning Areas were updated on 22 November 2023.

New Flood Warning Area Details

Flood Warning Area Code	Flood Warning Area Name	Flood Warning Area Description
013FWFGM100	River Irwell from Buckley Wells to Radcliffe	the DHL Distribution Centre, the United Utilities Sewage Works, Pioneer Mills, and Church Street West
013FWFGM118 (New)	River Irwell near Hardy's Gate Bridge	Properties between Hardy's Gate Bridge and Borough Avenue. This includes properties on and around Dumers Lane and York Street, including side roads such as Bealey Avenue and Morris Street. Also O2 north of Hardy's Gate Bridge
013FWFGM41	River Irwell at Radcliffe and Redvales	Properties in Redvales from Milford Drive to Whitefield Road, including on and around Warth Road and Radcliffe Road. Also properties on and around Dumers Lane, York Street and Gate Lane. Properties in Radcliffe on Bridgewater View
013FWFGM42	River Irwell at Radcliffe	Properties between Lomax Street and Milltown Street. Also properties ranging from Crompton Place to Bealey Industrial Estate, including Bealey Community Hospital, the surrounding areas and Close Park

Please see overleaf for Flood Warning Area maps

For further information

For more information regarding these changes please contact the Greater Manchester, Merseyside and Cheshire Flood Resilience Team by emailing FloodResilienceGMMC@environment-agency.gov.uk

What this means for me

If you are currently registered to receive a Flood Warning in this area you will be automatically transferred to the new Flood Warning Area which covers your property. This will ensure that you continue to receive flood warnings which are relevant to you if they are issued in the future.

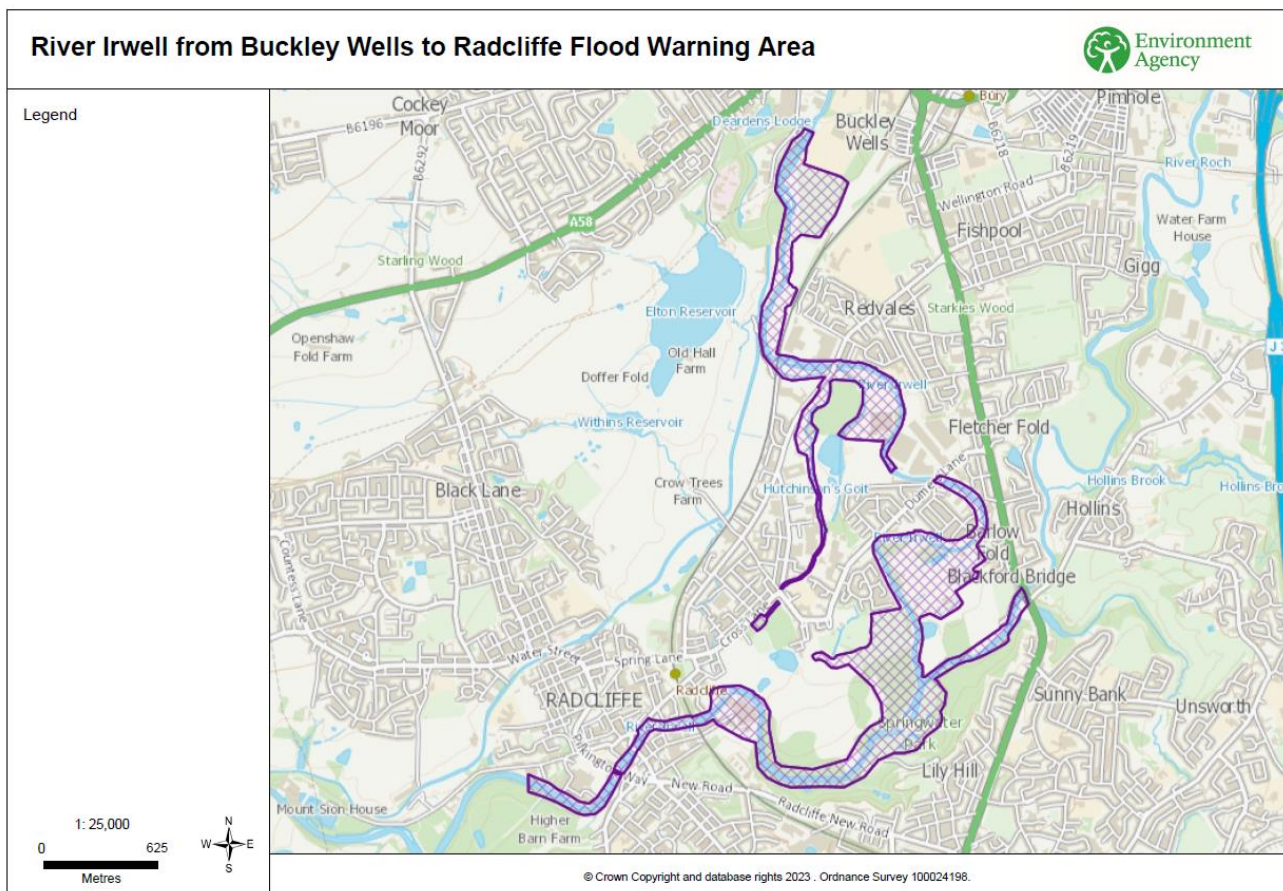
Please note that if you do receive a flood warning in the future it may now have a different name to what we've previously issued. These new names are in the table above.

If you are not currently registered to receive Flood Warnings, please call Floodline on 0345 988 1188, or visit our website www.gov.uk/sign-up-for-flood-warnings. We'll register your preferred contact details.

We are working with mobile network providers to automatically register people at risk to our free flood warning service in your area.

Help us to improve our service

It's important for us to verify what happens every time a flood warning is issued. To do this, we deploy staff to affected areas to validate flood extents and improve the accuracy of our warnings. We welcome your involvement to improve the service. You can help by reporting any actual flooding to Floodline on 0345 988 11 88 or our Incident Communication Service on 0800 80 70 60.



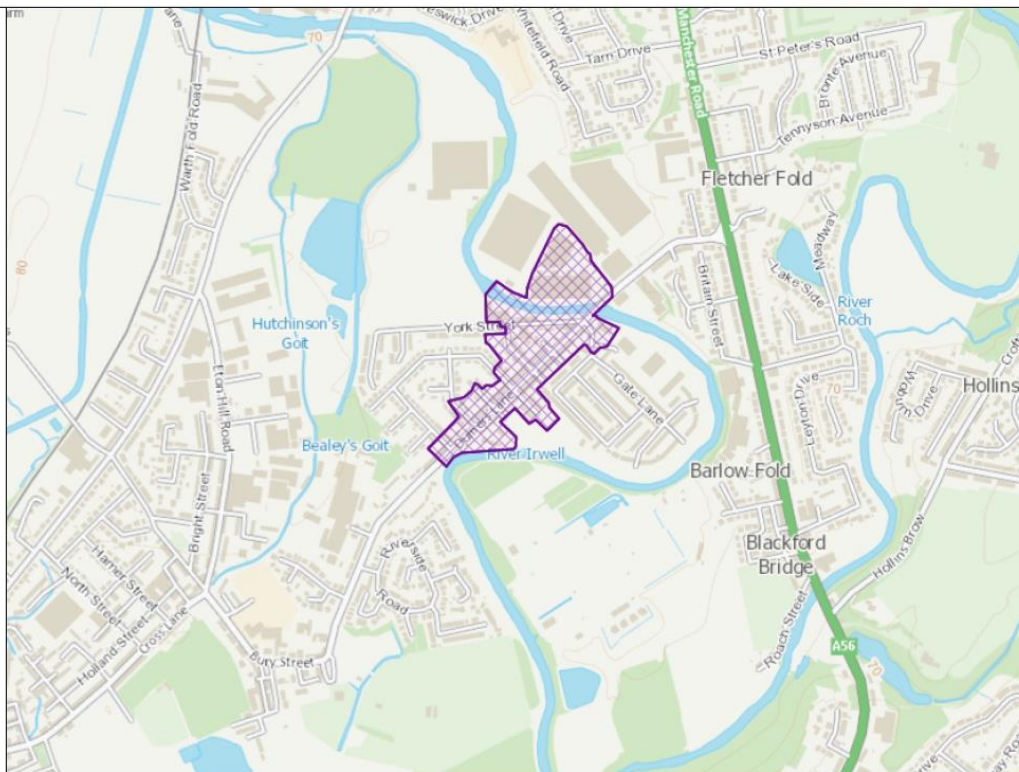
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River Irwell near Hardy's Gate Bridge Flood Warning Area



Legend

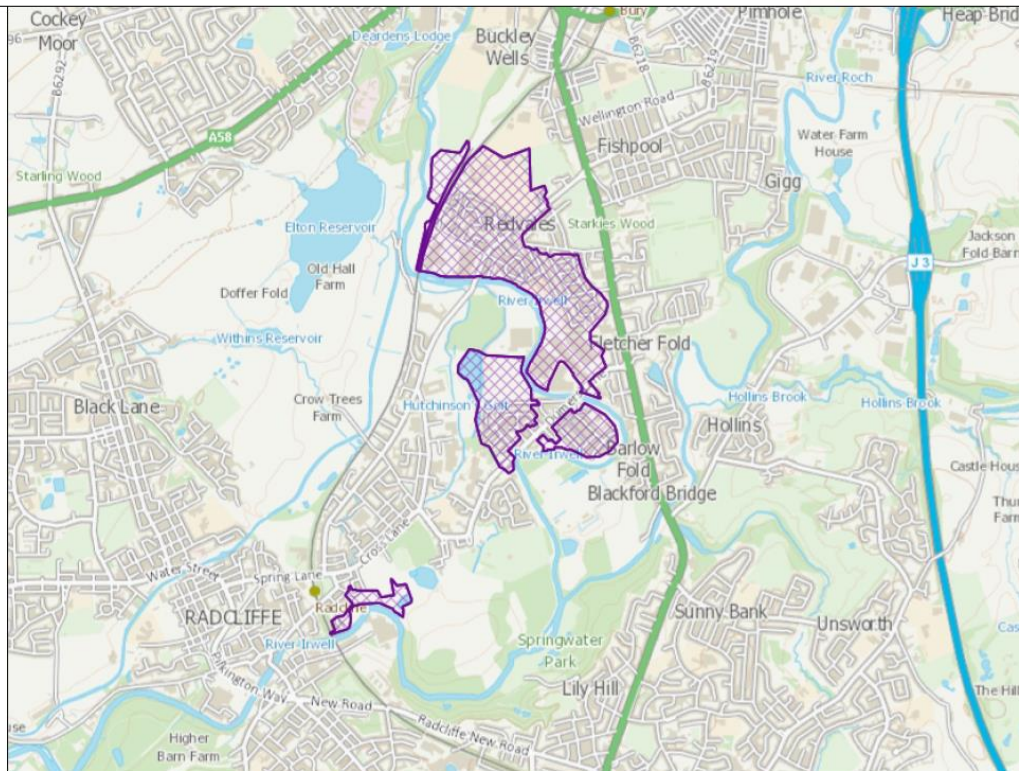


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River Irwell at Radcliffe and Redvales Flood Warning Area



Legend



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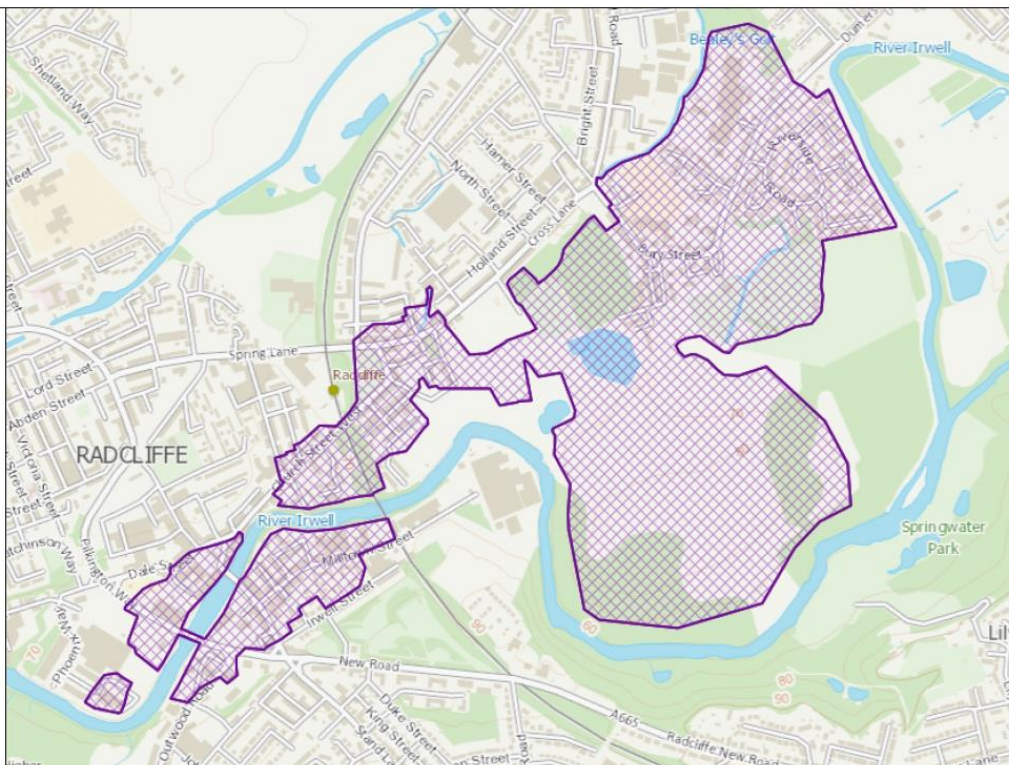
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River Irwell at Radcliffe Flood Warning Area



Legend



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