

FLOOD RECOVERY CHECKLIST



Contact your insurance company

- Don't throw anything away without contacting your insurance company.
- Ask questions e.g. what costs will they cover, will they provide temporary accommodation.
- Keep receipts, keep a record of conversations, ensure contractors are suitably qualified.
- If you are uninsured, contact your local authority.

Re-entering your property

- Only enter once safe to do so and when flood water has subsided, check for structural damage on your property.
- Wear safe, suitable clothing and take necessary equipment.
- Take photos of the damage to show your insurance company.
- Mark a line on the wall where the flood water level reached.
- Inspect electricity, gas and water supplies and contact your supplier if they are not working.
- Report the flooding to the relevant authority.



Cleaning up

- Wash and disinfect any hard surfaces, furnishings and belongings.
- Throw away any soft furnishings or belongings that cannot be thoroughly cleaned or disinfected. As well as any food which has been into contact with flood water.
- Ensure your property is fully dried out using central heating and ventilation, or dehumidifiers. Never use petrol or diesel powered generators indoors when drying.

Future proofing your property

- Consider installing property flood resilience (PFR) to help your property recover quicker if flooding occurs again.
- Ask your insurance company if they will reinstate features with PFR in mind.
- Purchase flood insurance.
- Create a flood plan and sign up to flood warnings.